

Byron Court



Carer & Visitor Information

Tel: 01277 637205

Phone Calls

Carers are welcome to call the ward anytime but please avoid the following protected times, as these are mealtimes and staff handovers:

12.00-13.00 16.30-17.30 19.15-20.15

Visiting Times

Daily 14.00-16.30 18.00-19.30

Covid 19

Please note that during the current Covid 19 situation there may be restrictions and changes to visiting arrangements.

Please speak to a member of staff.

In the interest of safety, visitors are asked not to bring in:

- Any sharp objects
- Bottles or cans
- Aerosols
- Electrical items - unless they are new e.g. PAT tested

Carers are also asked to:

- Limit clothing and personal items (due to lack of storage)
- Itemise clothing and personal items
- Be mindful when bringing in snacks such as sweets/ chocolate in any quantity as there is no storage available for these.

Carer Link Worker:

Byron Court has a Carer Link Worker:


	<p>Claire Turner Deputy Ward Manager</p> <p>Email: Claire.turner29@nhs.net</p> <p>Phone: 01277 637205</p>
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The Carer Link Worker can:

- Identify Carers who are providing care and support for someone using Trust services.
- Refer carers for a carers assessment, to actively identify and assess their needs as carers.
- Provide information about the service, other services offering support, about conditions, about medication and other treatments.

Feedback:

Byron Court values Carer feedback. We would appreciate your feedback and this can be directed to:

	<p>Brad Willis Ward Manager</p> <p>Email: Brad.willis@nhs.net</p> <p>Phone: 01277 637205</p>
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Alternatively you can complete an online questionnaire at:

eput.formic.com/i/SMHS17

There will be a weekly meeting for.....

As carers, you are welcome to attend online using Microsoft Teams, but this is subject to 's consent.

Consultant	
Named nurse	
Enhanced nurse/ therapist	
Social worker	
Advocate	
Therapist	BT
	SLT
	OT

Carer Information

As a Carer you can access:

- Information regarding challenging behaviour, autism, sensory needs, physical health and mental health
- A Carer's assessment
- Carer's advocacy

Additional information for Carers is available here:

<https://eput.nhs.uk/get-involved/support-for-carers/>